

**We are pleased to announce that Miller and Issac's Dental Surgery will be re-opening soon.**

You may have seen on Thursday 28th May on the PM's 'Coronavirus Update' the announcement that Dentists can re-open from 8th June. As this flashed across the bottom of the screen it was the first time the Dental Profession had heard this news, there was no consultation and no protocols issued.

We are working hard to establish new working practices and acquire the necessary PPE. We plan to try and open by the week of June 15th if we are able to source the necessary PPE. There is, as you may have heard a massive shortage of various supplies. We would like to thank you for your patience. We are aware that many of our patients have dental problems that require our urgent attention and we are keen to help as soon as we can safely do so.

Our priority is the safety of our patients and staff. We are currently preparing a new way of working to obey various new guidelines on your patient journey throughout the practice. This will be very different to before.

Once we start back we will prioritize things :-

1. Deal with urgent problems accumulated during the lockdown period
2. Deal with treatment started before the lockdown that we need to finish.
3. Move towards a regular service as regulations and guidelines ease.

The main changes will be :-

1. The emergency time at 8.30 each day will have to be suspended till further notice.
2. All appointments will need to be made by telephone or email. Every appointment will need telephone triage prior to the visit.
3. There will be NO ability to just drop in - the door will be locked between patients.
4. We cannot see any patients who may be infected with Covid 19 or have been exposed to it within the last 2 weeks.

Hopefully we will be able to gradually return to normal.

The team at Miller and Isaac's